

Reservation conditions - for camping/apartments

Erlebnis-Camping-Aufenfeld, A-6274 Aschau im Zillertal, Aufenfeldweg 10
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Valid: The following reservation conditions are valid for daily guests, tourist, apartments and wooden mobile homes. Attention: Long term camper have their own reservation conditions.

Booking: In the off-season your reservation for a pitch, apartment or bungalow can be booked for an individual period. During the mid and high season apartments and bungalows can only be booked for a minimum of 7 nights (apartments from Saturday to Saturday / bungalows from Friday to Friday). Pitches can be booked variable, but notice only from 3 nights on. Exception Christmas/New Year: Minimum stay for camper is 10 nights and for apartments/bungalows is 12 nights. Arrival and departure days are individual.

Booking confirmation: After we got your written reservation, you will get from us a binding reservation confirmation. Information, extra wishes and all subsidiary agreements made by telephone are only binding if they are confirmed in written form.

Payment: The total has to be paid at the beginning in cash, by bank transfer or by card (cash card, Visa or Mastercard)!

Arrival and Departure: On the arrival day the booked pitch is available from 2.00 p.m. and to liberate on the departure day till 11.00 a.m. Should you be in delay at your arrival day, please inform us. If you do not inform us we will hold your pitch only till 12.00 p.m. the next day! Afterwards we will sell it again! Delays in the arrival or earlier departure cannot be put to the campsite administration to load. There is no price reduction for unused days. The whole time of reservation has to be paid! Earlier left pitches can be used by the administration in another way! Our apartments/bungalows are ready for occupation at 4.00 p.m. At the departure day you have to leave till 9.00 a.m.

Others: The booked arrival and departure date is for both binding. The campsite administration reserves the right to change the pitches if this is in special cases necessary. Our campsite is opened the whole year, except from 04.11. till 08.12.! Please note, that in the off-season the whole infrastructure of the campsite could have different opening hours.

Deposit: A booking is only fixed after we have received a deposit of Euro 100,00 per week (Christmas time € 150,00). In the middle or low season there could be a lower deposit amount. To fix the booking of one of our apartments we ask 1/3 of the total as deposit. The rest has to be paid directly at the Check In. The received deposits (less possible bank expense) are uses as credit on your final bill. Please notice, that there is no reservation fee.

Please remit the deposit with **EURO BANK TRANSFER** free of costs to our account at the **Sparkasse Schwaz**, (A- 6130 Schwaz, Franz-Josef-Str. 8-10),
BIC-Code: SPSC AT 22 XXX, IBAN: AT 26 2051 0009 0090 1109

Discount: With acceptance of your pitch/apartment/bungalow you have agreed our actual prices. There are no retrospective changes or discounts possible! You will find actual special prices on our homepage.

Rescission: You can withdraw from the contract anytime! In your own interest and to avoid any disaccord you have to send us a written rescission! It is not possible to do it via phone! Your rescission is valued from the moment we receive your written rescission declaration. We accept declarations made by letter, by fax or per e mail: info@camping-zillertal.at

Cancellation fee:

More than 8 weeks before your arrival date:	€ 30,00 service fee
Between 4-8 weeks before your arrival date:	50 % of the total price
Less than 4 weeks before arrival:	100 % of the total price

If you cancel later or you do not go on the journey, without informing us or only inform us on the arrival day, or you do not or only partly do not claim of benefits, we reserve us the right to charge the total price of the booking! But we back pay - for more than 2 days - saved expenses (like electricity, gas, tax). We recommend to conclude a travel insurance. If you have any questions, don't hesitate to contact us.

Jurisdiction: Jurisdiction Zell am Ziller. It applies Austrian law.